



Frequently Asked Questions

STUDENT SUCCESS TECHNOLOGIES

WHAT ARE STUDENT SUCCESS TECHNOLOGIES?

Student Success Technologies are tools offered by WSSU to help students like you be successful in their college journey. With these tools, students stay in the know about events and deadlines, connect to campus resources, map their journey to degree completion and much more.

WHY SHOULD I USE THEM?

The Student Success Technologies are designed to improve retention and graduation rates for undergraduate students. The applications are easy to use and accessible to students through **MyWSSU**, the one stop shop student portal. Students as well as faculty and staff will benefit from the efficiencies of these new technologies. By using these tools, students have access to vital information all in the palm of their hand, and faculty and staff are able to better engage students in the learning process.

WHAT STUDENT SUCCESS TOOLS ARE OFFERED?

MyWSSU Student Portal – One-stop access to all the services students need.

Canvas – A learning management system, replacing Blackboard.

Degree Works RamPath – This tool helps students and advisors monitor progress toward degree completion.

RamGuide – A free app designed to get students from orientation to graduation by helping them manage their education and college experience.

EABCampus – A more robust version of GradesFirst that supports advisors in their quest for student success.

Winston – A virtual assistant that allows students to text questions about nearly any enrollment or student life topic and get an immediate response.

Careerlink – This enhanced version of RAMTrak gives students and alumni the ability to apply for jobs, internships, and co-ops.

Adobe Creative Cloud – This software gives students, staff and faculty the entire collection of Adobe desktop and mobile applications.

RamSync – This portal connects users with student organizations.

UpSwing – A 24/7 free tutoring and coaching site for current students.

Scholarship Database – A one-stop shop resource for general scholarship information.

HOW MUCH DO THEY COST?

The student success technologies are free to current WSSU students, faculty and staff. We specifically partnered with these providers to customize it for your WSSU experience.

WHERE CAN I FIND OUT MORE INFORMATION?

More detailed information about these tools can be found on the Student Success Technologies website at <https://www.wssu.edu/success-tech>.