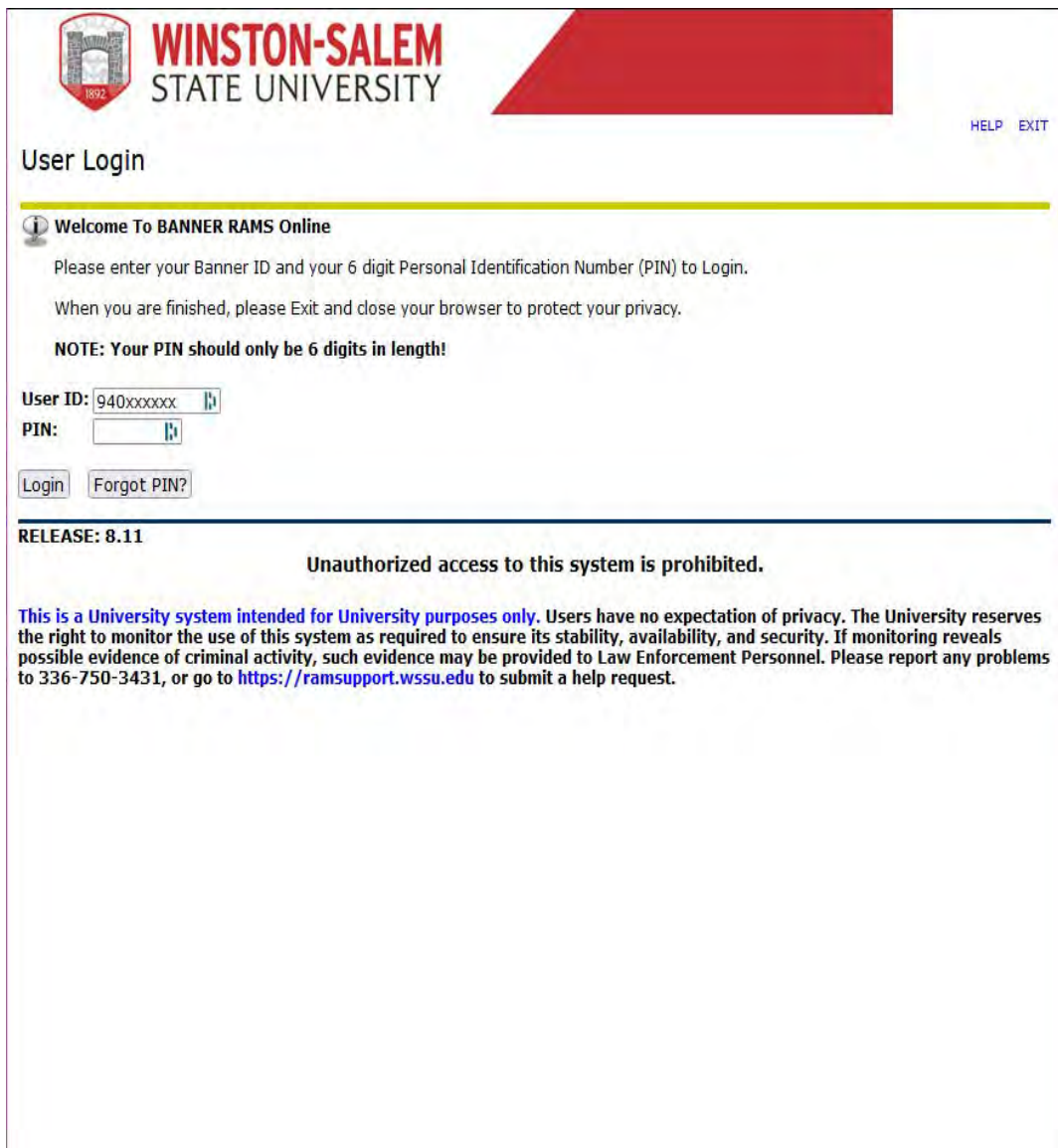


Welcome to the Office of Student Accounts

Banner Rams Online Refunds

Log into Banner Rams Online

- Use your Banner ID number and your 6-digit PIN to Login.
- If you have forgotten your PIN, Use the 'Forgot PIN?' to answer the security question(s).
- If this is your first time logging into Banner Rams Online, your PIN will be 2-digit Month, Day and Year.
 - EX. May 1, 2002 is 050102



The screenshot shows the login interface for Banner Rams Online at Winston-Salem State University. At the top left is the university's logo, featuring a shield with a building and the year 1892. To its right, the text "WINSTON-SALEM STATE UNIVERSITY" is displayed in red and black. A red decorative bar is on the right side of the header. In the top right corner, there are links for "HELP" and "EXIT".

The main heading is "User Login". Below it, a yellow horizontal line separates the header from the content. A small information icon is followed by the text "Welcome To BANNER RAMS Online". Below this, instructions state: "Please enter your Banner ID and your 6 digit Personal Identification Number (PIN) to Login. When you are finished, please Exit and close your browser to protect your privacy." A note in red text says: "NOTE: Your PIN should only be 6 digits in length!".

The login fields are labeled "User ID:" and "PIN:". The "User ID" field contains the text "940xxxxxx" and has a small icon to its right. The "PIN" field is empty and also has a small icon to its right. Below the fields are two buttons: "Login" and "Forgot PIN?".

A horizontal line separates the login area from the footer. The footer contains the text "RELEASE: 8.11" on the left and "Unauthorized access to this system is prohibited." in the center. At the bottom, a blue link states: "This is a University system intended for University purposes only. Users have no expectation of privacy. The University reserves the right to monitor the use of this system as required to ensure its stability, availability, and security. If monitoring reveals possible evidence of criminal activity, such evidence may be provided to Law Enforcement Personnel. Please report any problems to 336-750-3431, or go to <https://ramsupport.wssu.edu> to submit a help request."

Next Steps After Login

WINSTON-SALEM STATE UNIVERSITY

Personal Information Alumni and Friends **Student** Financial Aid Employee

Search Go SITE MAP HELP EXIT

Student Main Menu
Complete an application for admissions; Register for classes; Display your class schedule; View your holds; Display your grades & transcripts; Review Financial Aid requirements & awards.

Alumni Services
Find a classmate; Communicate with your alma mater; View or update career advisor information; View or enter a job posting; Make a pledge; Review pledge history; Become a volunteer; View or update your volunteer activities.

Employee Main Menu
View your benefits information; View your leave history or balances, job information, pay stubs, W-2 forms; W-4 information; Create requisitions, purchase orders & budget transfers; Query budget & encumbrance data and more.

Personal Information
View or update your address(es), phone number(s), e-mail address(es), emergency contact information, & marital status; View name change & social security number change information; Change your PIN; Customize your directory profile.

[Return to Homepage](#)

RELEASE: 8.11

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Select 'Pay Online Now'

WINSTON-SALEM STATE UNIVERSITY

Personal Information Alumni and Friends **Student** Financial Aid Employee

Search Go RETURN TO MENU SITE MAP HELP EXIT

Student Services & Financial Aid

✓ Continuing Student Registration begins at 8:00 a.m. on Tuesday, March 26, 2024.

Band/Choir, Cheerleaders, Athletes, Graduate Students, Honor Students, Veterans Seniors (90 or more earned credit hours at the time of registration)	Tuesday, March 26, 2024 to Tuesday, April 16, 2024
Juniors (60 or more earned credit hours at the time of registration)	Thursday, March 28, 2024 to Tuesday, April 16, 2024
Sophomores (30 or more earned credit hours at the time of registration)	Monday, April 1, 2024 to Tuesday, April 16, 2024
Freshmen (less than 30 earned credit hours at the time of registration)	Wednesday, April 3, 2024 to Tuesday, April 16, 2024

NOTE: You will need to contact your academic advisor to secure your Alternate Pin to register on these dates.

Registration
Check your registration information; Select variable credits, grading modes, or levels; Display your class schedule.

Student Records
View your holds; Display your grades and transcripts; Review charges and payments.

Pay Online Now
Please click the link above and log in with your RamID and PIN to pay online. The link will redirect you to the payment website.

Online Book Voucher
Please click the link above and Login with your Banner ID and PIN to process your Online Book Voucher.

Online Parking Voucher
Please click the link above and Login with your Banner ID and PIN to process your Online Parking Voucher.

Reverse Transfer(RT) Program
Reverse Transfer Program

Fixed Tuition Information
UNC Fixed Tuition

Credit Grading Option Request
Credit Grading Option Request

RELEASE: 8.11

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Single Sign On

Student will use RAM ID and Password to log in. This information is the student's email credentials without the @rams.wssu.edu



RAM ID

martinml

Password

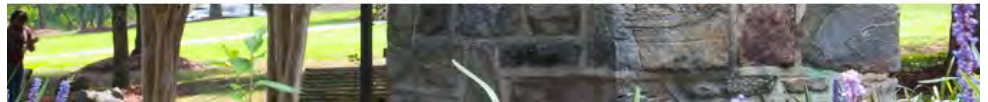
••••••••

Trouble signing in? [Click Here](#) for assistance.

Need Technical Support? [Click Here](#) for assistance.

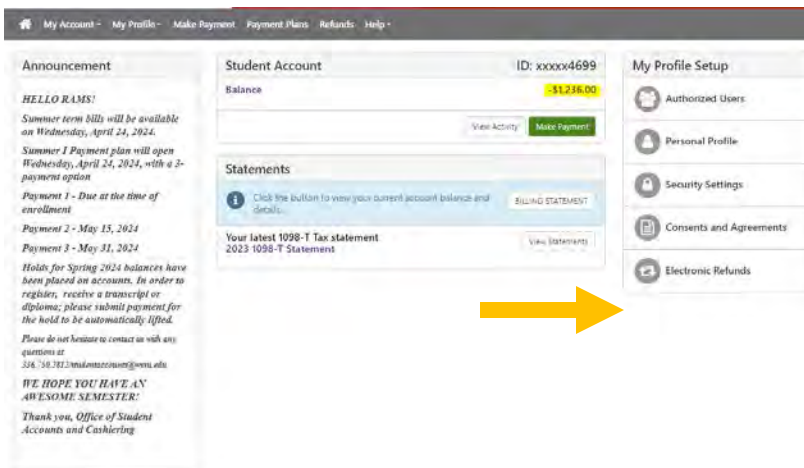
By using this service, you agree to adhere to the WSSU computing [policies](#) and [standards](#).

Logging in, please wait...



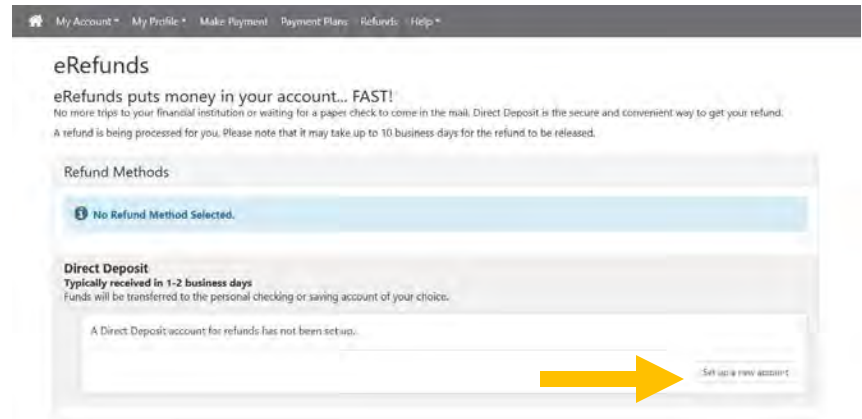
Navigating EPay

Main Screen



The screenshot shows the 'Main Screen' of the EPay system. At the top, there is a navigation bar with links for 'My Account', 'My Profile', 'Make Payment', 'Payment Plans', 'Refunds', and 'Help'. The main content area is divided into three columns. The left column contains an 'Announcement' section with a 'HELLO RAMS!' greeting and information about summer term bills and payment plans. The middle column features a 'Student Account' section with the ID 'xxxxx4699' and a balance of '\$1,234.00'. Below this is a 'Statements' section with a 'View Activity' button and a 'Make Payment' button. The right column is titled 'My Profile Setup' and includes links for 'Authorized Users', 'Personal Profile', 'Security Settings', 'Consents and Agreements', and 'Electronic Refunds'. A yellow arrow points from the 'Electronic Refunds' link in the 'My Profile Setup' section towards the right-hand screenshot.

eRefunds



The screenshot shows the 'eRefunds' page. At the top, there is a navigation bar with links for 'My Account', 'My Profile', 'Make Payment', 'Payment Plans', 'Refunds', and 'Help'. The main content area is titled 'eRefunds' and features a sub-header 'eRefunds puts money in your account... FAST!'. Below this, there is a paragraph explaining that Direct Deposit is the secure and convenient way to get your refund. The 'Refund Methods' section shows a message: 'No Refund Method Selected.' Below this, there is a 'Direct Deposit' section with the text 'Typically received in 1-2 business days' and 'Funds will be transferred to the personal checking or saving account of your choice.' A yellow arrow points from the 'Set up a new account' link in the 'Direct Deposit' section towards the right.

Set Up Refund Account

Please submit all information carefully.

Set Up Refund Account

Account Information

* Indicates required fields

You can use any personal checking or savings account. Do not enter other accounts, such as corporate account numbers, credit cards, home equity, or traveler's checks. Do not enter debit card numbers. Instead, enter the complete routing number and bank account number as found on a personal check.

*Account type:

*Routing number:

*Bank account number:

*Confirm account number:

Billing Information

*Name on account:

*Billing address:

Billing address line two:

*City:

*State:

*Postal Code:

*Save payment method as:

ABA Routing Example

Your Name
1234 Main St.
Any Town, USA 12345

Date _____

Pay To The Order Of _____ \$

Your Bank Name
Address of Your Bank
Any Town, USA 12345

For

⑆ 123456789 ⑆ ⑆ 000123456789 ⑆ ⑆ 1234

Routing Number **Account Number** **Check Number**
DO NOT USE

Please enter your banking information as shown in the example above.

- **Routing number** - always comes first and is exactly 9 digits.
- **Account number** - varies in length. May appear before or after the check number. Include any leading zeros, but omit spaces and non-numeric characters.
- **Check number** - is not needed. Do not include the check number.

It is important to enter your banking account information accurately, or your payment cannot be successfully completed. If you have questions, please contact your bank.

DO NOT enter your debit card number.