

With the launch of the new system, students and visitors at Winston Salem State University are now able to conduct their parking transactions by mobile phone, a new service that will allow parkers an opportunity to save time and money by using their mobile phone to pay for parking. They may initiate parking sessions from the comfort of their vehicle, or while walking to their destination – without ever needing to deal with cash or coins!



WINSTON SALEM STATE UNIVERSITY

PAY FOR PARKING

WITH CREDIT/DEBIT

Download PassportParking

Available on the App Store

ANDROID APP ON Google play

OR

Call

336-441-1684

ZONE 85

To use the new PassportParking system, customers register for free from their mobile phone by downloading the mobile app, calling the toll free number on the signage or sticker or by visiting the [PassportParking Mobile Pay](#).

Once registered, motorists can use a mobile app, the internet, or a mobile phone call to 336-441-1684 to pay for parking. The phone number is displayed on signage throughout the city and on the parking meters and pay stations.

After setting up the account, customers can immediately start using the system with their registered mobile phone. Motorists can also select the option to alerts and reminders five minutes before their time expires. Motorists can track parking expenses and print reports through PassportParking’s secure site.

Contact Information

Winston Salem State University Contact Information

Passport Help Desk: 704-817-2500

How do you benefit from using PassportParking Mobile Pay?

- Mobile pay eliminates the need for coins and cash to pay for parking
- Avoid standing in harsh weather conditions to put coins in a parking meter
- Extend or stop your parking duration through a simple text or call, or through the PassportParking Mobile app
- Receive text message and in-app reminders 5 minutes before your parking session expires
- View or print your parking receipts online
- Park with your mobile phone in any city that offers PassportParking Mobile Pay using your PassportParking app

Frequently Asked Questions

What costs are associated with PassportParking? Registering with PassportParking Mobile Pay is free of charge. Usual parking rates apply with a 25 cents convenience fee added to initiate a parking transaction. There are no charges for parking extensions.

Is it safe to do a credit card transaction over the phone?

Yes. Your credit card number is encrypted when you sign up and is never entered, displayed, or spoken during a transaction.

Do I get a receipt?

Yes. All transactions can be viewed by logging into your PassportParking account. You also have the option of receiving receipts by email or simply printing directly from your account.

How does the Parking Enforcement know that I have paid through PassportParking Mobile Pay?

Once you pay with PassportParking, the zone and space information that you enter is sent to the University's system and registered at the same time.